

SECURITY POLICY

Slovenia, and with it the Kočevsko destination, is generally a very safe area for living and vacationing. Nevertheless, at Hostel Bearlog, we implement various measures to further ensure the safety of employees, guests, and visitors. Our goal is to provide a secure working and holiday environment while offering a unique and carefree experience of the Kočevsko destination.

To achieve this, we take several precautions, including:

- Ensuring water quality by conducting all necessary testing and maintenance in accordance with health organization guidelines and legal regulations to prevent the development of Legionella. We also maintain appropriate records for this purpose.
- Installing security cameras in the accommodation facility. Camera surveillance is conducted in two outdoor areas:
 - Parking lot with rear entrance
 - Main entrance

Inside the facility, cameras monitor common areas on the ground floor:

- Hallway at the rear entrance
- Hallway by the elevator
- Reception area
- Restricting access to the building outside the operating hours of the tourist information center.

Only employees and hostel guests can enter with a special key. After reception hours, the rear entrance is locked for security reasons, and all guests are informed about this upon arrival.

During uncertain times, such as the emergence of the coronavirus pandemic, when the success of the tourism industry relied heavily on guest confidence in their health and safety, we implemented additional measures to inform and protect our employees and guests, ensuring a safe and relaxed stay.

In communicating with guests and ensuring safety in light of this "new reality," we utilized content, solutions, and tools from the "Responsible Travel Standards" manual prepared by the Slovenian Tourist Board. This guide is designed for responsible tourism destinations and providers. We also obtained the Green & Safe certification.

Following the manual, we continue to adhere to:

- Hygiene standards, measures, and recommendations of the National Institute of Public Health applicable to the tourism sector.
- Opportunities to promote Slovenia as a green, active, and healthy destination, particularly relevant at a time when tourists worldwide seek safer, more private, and boutique travel experiences.
- Communication tools that highlight Slovenia's green and safe identity, emphasizing ten key themes suitable for marketing by individual destinations and providers.

Additionally, Zavod Kočevsko has developed a Crisis Plan for the Tourism Sector, including a list of measures for various crisis scenarios across all three municipalities in our destination.

Signature and stamp:



Date: 13th January, 2025

